

Westernacher Project and Customer References



Logistics Service Provider – Contract Logistics Warehouse Logistics with SAP EWM (Extended Warehouse Management)



QUICK FACTS

International Company

Industry:	Contract Logistics
Revenue:	200 Mill. Euro
Employees:	1.250
Locations:	D, CN, H, RO, RUS
Products:	Logistics Service Provider
Prod. Output p.a.:	(P)Days
Project start:	01/2011
Project end:	09/2011
Technology:	SAP EWM, SAP ERP, Westernacher „Warehouse Billing“ Lösung

Logistics Service Provider –
Contract Logistics

Project Objectives

- Implementation of SAP EWM as future standard IT system for warehouse logistics
- EWM template roll-out to multi-customer warehouses
- Higher transparency and efficiency through connection to customers
- Consistent and efficient billing of services

Implementation Highlights

- Successful go-live of SAP EWM solution for one customer in only 10 weeks
- Implementation of Westernacher Warehouse Billing Solution for billing of services

Project Challenges

- Short-time implementation (10 weeks) had to be observed
- Cost minimization through maximum use of SAP EWM standard functionalities
- Connection to customer-owned IT-systems of different sizes

Achieved Benefits / Results

- Optimized planning and usage of resources
- Higher transparency of processes and performance for an optimized warehouse logistics supervision
- Simple illustration of non-standard processes
- Higher flexibility due to shifts of the market
- More efficient billing of services

Public Version

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Customer Quote:

„SAP EWM offers a state-of-the-art technology and fits very well into our strategy. At any time we keep informed about the current location of our products. It informs us also which of the tasks have been done and about the operation queue development. Thereby the operation of our warehouse logistics is optimized significantly. This has positive effects on efficiency and guarantees compliance of customer service level.“ – Head of Logistics