CIM

LOGISTICS SOFTWARE SPECIALISTS

PROLAG® World

The complete solution for your warehouse logistics

"We are leaders in our field, setting standards for optimum, intuitive process guidance."

This has been CIM's vision for over 30 years at the forefront of the warehouse management sector. As an ISO-certified full-service partner for warehouse management systems, we supply hardware and software packages tailored to your needs. Our eye for detail is our hallmark. Each of our 80 employees is a specialist in their field and makes a valuable contribution to CIM's global success. We see each project as a new and exciting challenge. Efficient material flows and optimised processes are our drivers, constructive solutions are our goal. The numbers speak for themselves – our software has 10,000 satisfied users across the globe.

Family company with a global vision

Our name says it all:

CUSTOMER
We pursue successful and long-term partnerships with our customers. We regard our relationships with customers as partnerships involving mutual trust, support and constructive solutions.

INNOVATION
We focus on unlocking our employees' potential, encouraging them to work creatively, flexibly and innovatively.
We are committed to supporting and promoting the health and well-being of our staff and encourage sustainable working methods.

MANAGEMENT
We pledge to act fairly and responsibly towards people and the environment. At CIM, green logistics is a philosophy and not just a slogan. We foster a relaxed and friendly workplace culture – you benefit from the result.

1985
The start of a success story

Company founder Fritz Mayr develops PROLAG – a software program for warehouse management and control written in C.

1988
PROLAG is implemented in an automated warehouse

A year later, engineers at CIM develop a picking control system, making it possible to control certain processes using a wireless data interface.

1998
CIM GmbH becomes a certified SAP partner

PROLAG is now certified to integrate fully with SAP/R3 systems. SAP continues to endorse our software to this day.

1999
PROLAG®World – a new software solution is born

Developers at CIM make a major breakthrough. PROLAG is redesigned and implemented in JAVA. This not only introduces hardware independence but also internet capability and simpler upgrade options. CIM is and continues to be a pioneer in this area.

2006
CIM GmbH becomes a Microsoft Gold Partner

The benefits for our customers: access to a comprehensive expertise and services portfolio.

2005
CIM GmbH releases PROLAG®World 2.0

The new release is again validated by the Fraunhofer Institute for Material Flow and Logistics. Functions for owner/client administration, system-guided picking, warehouse billing and hazardous materials management are now an integral part of the standard.

2007
PROLAG®World becomes a logistics suite

While warehouse management remains the core PROLAG®World module, numerous additional functions such as controlling, monitoring, billing, shipping and customs are now available.

2009
Enhanced site and owner administration

Logistics centres at different sites with different stock owners can be managed simultaneously.

2012
Tailoring the WMS software to your specific needs

The world's first WMS configurator goes online. This tool allows potential users to configure their own WMS using our flexible UltraFlex technology.

2014
Your warehouse – your world

CIM launches the newly designed business intelligence module with its freely configurable dashboard.

2017
Mobile processes for the future

CIM develops PROLAG®Go for easy mobile picking and optimal process guidance.

2019
New design and enhanced usability

PROLAG®World gets a new look. The software is completely reworked to reflect a modern UX design and intuitive interface.

UltraFlex technology

Our logistics suite comprises products and modules that can be combined flexibly. The UltraFlex technology is a particular highlight and features in all our products.

Cloud logistics

PROLAG®World is entirely web and browser-based. Our software packages are also available as cloud solutions. All data is stored on our hardware in a certified data centre located in Germany.

Autonomy

The PROLAG®World suite does not rely on any one technology, whether hardware, operating system, third-party software or database. New releases and upgrades are issued at regular intervals and ensure your future autonomy.

PROLAG®World
One software – many facets

Configurability

Our standard includes as many as 150 modules and a wide range of configuration options. The software offers an extensive array of add-ons and impresses users with its intuitive interface.

Security

We provide comprehensive documentation of all process steps. From logistics chains to test plans, all processes are open. Potential vulnerabilities are quickly identified and sustainable process efficiency is ensured.

Certified quality

PROLAG®World is SAP-certified and is validated annually by the Fraunhofer Institute for Material Flow and Logistics. CIM is also a Microsoft Gold Partner and is certified according to ISO 9001:2015 and ISO 27001:2013.

PROLAG®World

Industry-specific packages in our logistics suite

PROLAG®World Healthcare

The healthcare package offers all features of the basic package and is additionally designed to meet the complex demands of the healthcare sector. Our software offers functions such as clinic and ward supply, decentralised warehousing, and management of medicines, beds, meals and surgical instruments.

REFERENCES: NOBAMED Paul Danz AG | ASKLEPIOS SERVICES HAMBURG GmbH | DiaSys | MaiMed | U.D.O.

PROLAG®World Basic

This is the basic cross-sector package providing all functions required for modern and efficient warehouse management. From goods receipt to order picking right through to goods issue – our software can map and manage all of your warehouse operations. The dashboard displays a wide range of individual statistics, giving you a perfect overview at all times. Additional modules and packages can be added at any time for extra functionality.

REFERENCES: HABERKORN | HANSA | SBB CFF FFS | SAUTER

PROLAG®World Production

This is the solution for managing the flow of goods for your production or manufacturing processes. Our basic package is included. Synchronise your warehouse and production logistics to ensure excellent supply and production quality. Traceability, enhanced process quality and reduced stock levels are some of the many benefits.

REFERENCES: GOODYEAR DUNLOP GERMANY | OPEL | EMG | doka | Allmikäs | hhs Baumer Group

PROLAG®World Trade & Retail

This package is specially tailored to the requirements of the trade and retail sector. It can be used for returns management and branch administration. In addition, the package facilitates bundled and on-time deliveries from manufacturers and e-commerce providers to retailers and end customers.

REFERENCES: CARL NOLTE TECHNIK | getränke geins | CASIO. | ERIKS | HOCHDORF BEST PARTNER

PROLAG®World 3PL

This package features special modules for logistics service providers and forwarding companies. Our basic package is also included. Add-ons such as site and client administration, intelligent block storage, value-added services or warehouse billing offer additional practical features.

REFERENCES: ESG | KOCH INTERNATIONAL | ÖSTERREICHISCHE DONAULAGER GmbH | DB SCHENKER | ProReServ Professional Retail Service GmbH | EBELING SPEDITION LOGISTIK

PROLAG®World

Add-ons in our logistics suite

The *UltraFlex* technology used in all our products is a particular highlight. We also provide a wide range of additional modules which can be specifically tailored to your intralogistics requirements for extra functionality.

PROLAG®World Smart

This software package is ideal for handling processes that typically occur in small-scale warehouses. Installed in just a few days, the package is designed for a small group of users.

REFERENCES: Fraunhofer IWU   SAIF

PROLAG®World Material Flow Controller/Automated Warehousing

The material flow controller can be used to visualise the entire flow of goods in your warehouse. It is the perfect tool for organising and managing processes in automated warehouses. Tailored strategies and optimised route calculations can be applied to achieve the best possible flow of goods.

REFERENCES: NÖGEL ...die Gute Verbindung   KEUCO DIE MARKE FÜRS BAD   DIE POST   getzner TEXTIL AG   RAMSEIER SUISSE AG

PROLAG®World Converter

The PROLAG®World converter is an efficient tool for connecting IT landscapes. You can use it to link different applications in a heterogeneous IT landscape to create a homogenous warehousing environment.

REFERENCES: kühlhaus neuhof   sigel   Allgäu Milch Käse eG   ÖSTERREICHISCHE DONAULAGER GmbH   NOBAMED Paul Danz AG

PROLAG®World E-Commerce

PROLAG®World uses the e-commerce software package to ensure bundled and on-time deliveries to retailers and end customers. Add-ons such as two-step picking, multi-order picking, pick & pack and returns management ensure fast reaction times.

REFERENCES: MYCS   DB SCHENKER   HABERKORN EINFACH BESSER   TROTEC

PROLAG®Go

PROLAG®Go uses technologies such as pick-by-voice headsets, smart glasses, tablets, MDE terminals or other mobile devices to guide your pickers on the shortest routes through the warehouse. The application assists you during processes such as stock putaway, relocation, picking, production supply and disposal, and shipping.

REFERENCES: getränke geins   Röhlig LOGISTICS   DEXION   krapp   ggmgastro.com INTERNATIONAL

PROSEND®

The shipping system PROSEND® is a state-of-the-art solution providing multi-depot and multi-carrier capabilities. It covers the full range of shipping and export processes in the warehouse, ensuring that goods arrive at their recipient reliably and using the most cost-efficient method available.

REFERENCES: STIEBEL DIE TREIBENDE KRAFT   beurer GESUNDHEIT UND WOHLBEFINDEN   KAHMANN & ELLERBROCK Technischer Großhandel   ROYAL CANIN WISSEN UND RESPEKT

CIM is your full-service warehousing partner

Training

CIM's training concept is based on the principle of helping you to help yourself. Our goal is to give you the tools you need to perform your daily work and use PROLAG®World effectively. Practice and experience are essential components of our training strategy. That's why our courses are held by experienced logistics professionals who have a wide range of expertise gained by working closely together with our customers to develop tailored solutions. Additional information is available in our e-learning portal, where training videos, practical exercises, release notes and help texts can be consulted around the clock. The training courses we offer are designed for varying user requirements and specific customer processes. All courses comply with our high quality standards and are limited to a specific number of participants, guaranteeing sufficient time for individual questions and intensive coaching.

Consulting

We're with you all the way. We work closely together with our customers to find and implement practical strategies and solutions to meet specific warehousing needs across the industrial, retail, health and logistics sectors. The first step is to perform a detailed requirements analysis and determine the potential for optimisation. Our goal is to enhance the efficiency, flexibility and cost-effectiveness of your supply chain, thereby sustainably enhancing your competitive edge. Our methods are systematic, structured and service-oriented.
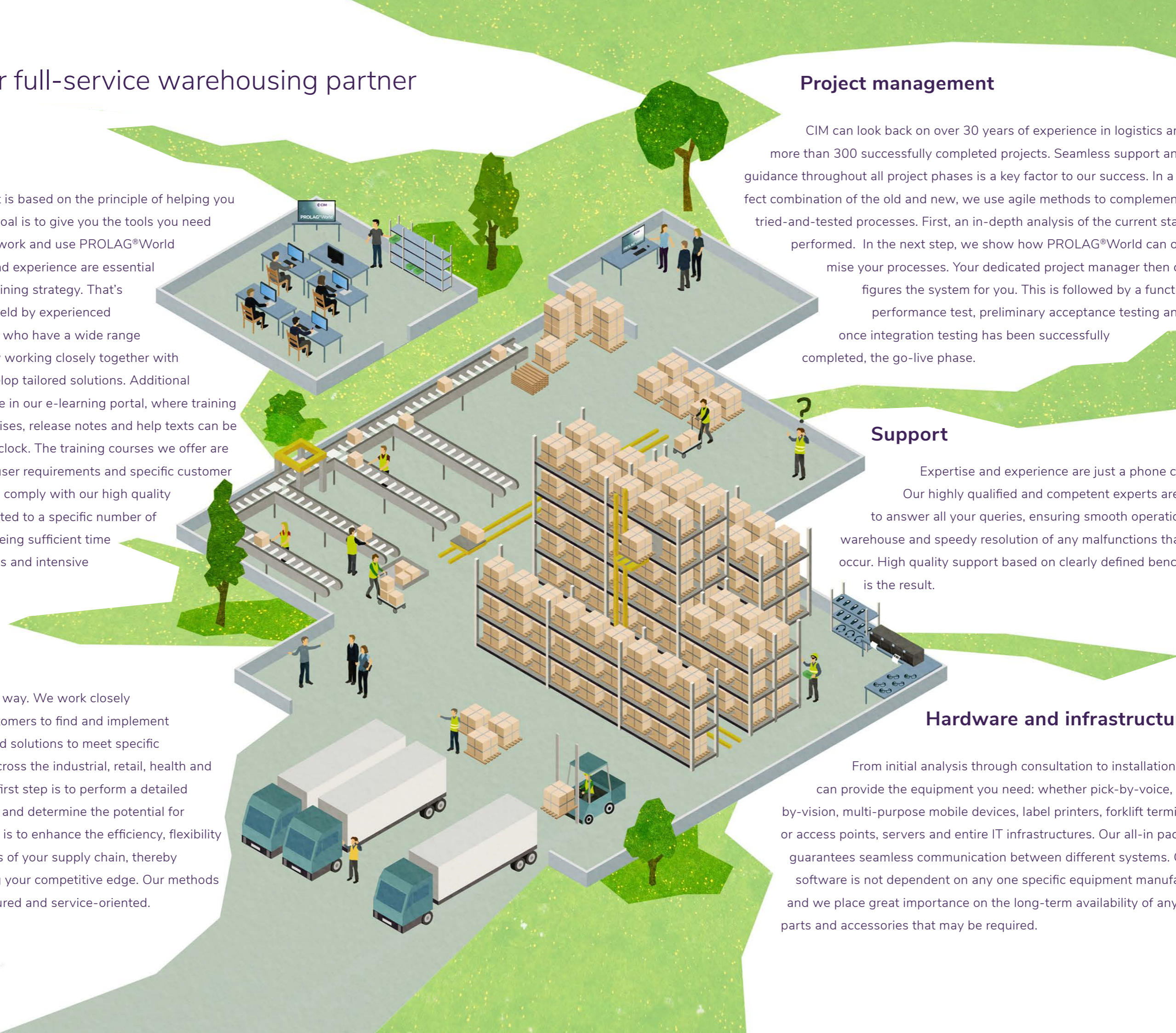
Project management

CIM can look back on over 30 years of experience in logistics and more than 300 successfully completed projects. Seamless support and guidance throughout all project phases is a key factor to our success. In a perfect combination of the old and new, we use agile methods to complement our tried-and-tested processes. First, an in-depth analysis of the current status is performed. In the next step, we show how PROLAG®World can optimise your processes. Your dedicated project manager then configures the system for you. This is followed by a functional performance test, preliminary acceptance testing and, once integration testing has been successfully completed, the go-live phase.

Support

Expertise and experience are just a phone call away. Our highly qualified and competent experts are available to answer all your queries, ensuring smooth operation in your warehouse and speedy resolution of any malfunctions that may occur. High quality support based on clearly defined benchmarks is the result.

Hardware and infrastructure

From initial analysis through consultation to installation, we can provide the equipment you need: whether pick-by-voice, pick-by-vision, multi-purpose mobile devices, label printers, forklift terminals or access points, servers and entire IT infrastructures. Our all-in package guarantees seamless communication between different systems. Our software is not dependent on any one specific equipment manufacturer and we place great importance on the long-term availability of any spare parts and accessories that may be required.

"We are leaders in our field, setting standards for optimum, intuitive process guidance" – this has been CIM's vision for over 30 years at the forefront of the warehouse management sector (WMS). The experts at CIM can be consulted to plan, design and implement a tailored logistics solution for your company.

CIM is certified according to ISO 9001:2015 and ISO 27001:2013. The company's WMS suite, PROLAG®World, is SAP-certified and is validated annually by the Fraunhofer Institute for Material Flow and Logistics. PROLAG®World is platform-independent and can be accessed any time, any place via the internet.