KiSoft
the innovative software solution by KNAPP

KNAPP ensures **maximum performance** and **investment security** by offering tailor-made software solutions for all processes and across all levels, from the WMS through to machine control – all under one roof. Around 600 employees of the KNAPP group are working constantly on refinements to the reliable KiSoft portfolio, creating new innovative software solutions.

KiSoft from KNAPP provides a **comprehensive and reliable software portfolio** that is tailored to meet the demands of the logistics sector. Thanks to many years of experience and expertise, KNAPP knows which questions to ask in order to find the right solution, as early on as the process modelling phase. During the simulation and emulation phase, the system solution is put through its paces before being installed for live operation. A **tailored-to-suit software system** costs on average, only a fifth of the total investment, but has a **disproportionately greater contribution to business success**. With the **KiSoft software portfolio**, KNAPP can cover **all levels of software, from machine control systems to the WMS** and therefore guarantees the customer, not only the performance of individual areas, but also the **entire warehouse**. KiSoft additionally helps to reduce fixed capital by keeping stocks streamlined and ensuring that deliveries are both on time and of a higher quality.

Control centre – work stations – machine control: the unified operating concept easyUse is bringing the very latest human-machine communication to the logistics sector.

easyUse – state-of-the-art operating concept

Ever increasing digitalization represents both a chance and a challenge. Tremendous amounts of data need to be processed and made available to the user at the right time and in the best possible form to assist them with their work. The innovative operating concept easyUse from KNAPP caters to these demands.

With easyUse, KNAPP is bringing the **latest in human-machine communication** to all levels of the software hierarchy in warehouse logistics – from machine control to control centre and logistic KPIs to WMS. The easyUse design consists of three cornerstones: **consistency** in both look and feel, **concentration on the essentials** and **intuitive operation**, which succeed in creating a unique user experience. Moreover, easyUse **presents information in a user-orientated way**, adapted to the terminal used. The user – whether service technician, warehouse manager or picker, is only shown the information on the easyUse user interface that they need at that very moment.

KiSoft Command with KiSoft Navigator, the innovative and high-performance control centre software for all work stations, mobile and RF terminals, is also realized in the intuitive easyUse operating concept.

easyUse

- › Simple operation
- › Higher performance
- › Fewer errors
- › Shorter training time

KiSoft Softwa

▲ KiSoft Software Solutions

KiSoft SCADA – complete overview

Uninterrupted availability is one of the most crucial requirements for a warehouse. KiSoft SCADA **provides a complete overview of the technical status of the entire warehouse** including third-party machines, displays all system components such as the Streamline conveyor system, and indicates their **operational state**. KiSoft thereby achieves **complete transparency**, assists in providing **punctual, preventative maintenance** and **production data acquisition**, and facilitates **swift incident resolution.**

KiSoft SCADA

- ❯ Complete overview of the system
- ❯ Production data acquisition
- ❯ Maintenance can be planned according to use
- ❯ Swift and simple incident resolution
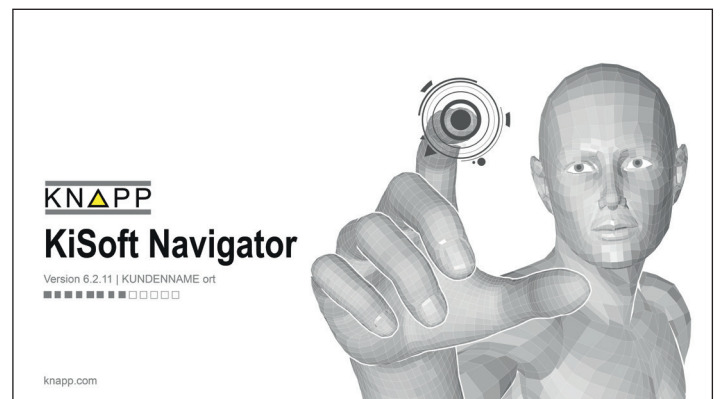- ❯ Optimal availability and performance

KiSoft SCADA provides a complete overview and transparency across the entire warehouse and ensures maximum availability.

KiSoft – Solution for WMS and WCS

KNAPP has relied on its years of experience, know-how and expertise to expand its software portfolio and bring KiSoft One onto the market. KiSoft is an evolutionary, **all-in-one logistics software programme** that can be flexibly integrated across **all system levels**, from the WMS through to machine control. KiSoft even sets new standards for **human-machine communication** in terms of **user experience** and **usability**, thanks to the straightforward easyUse design featured in all its user interfaces.
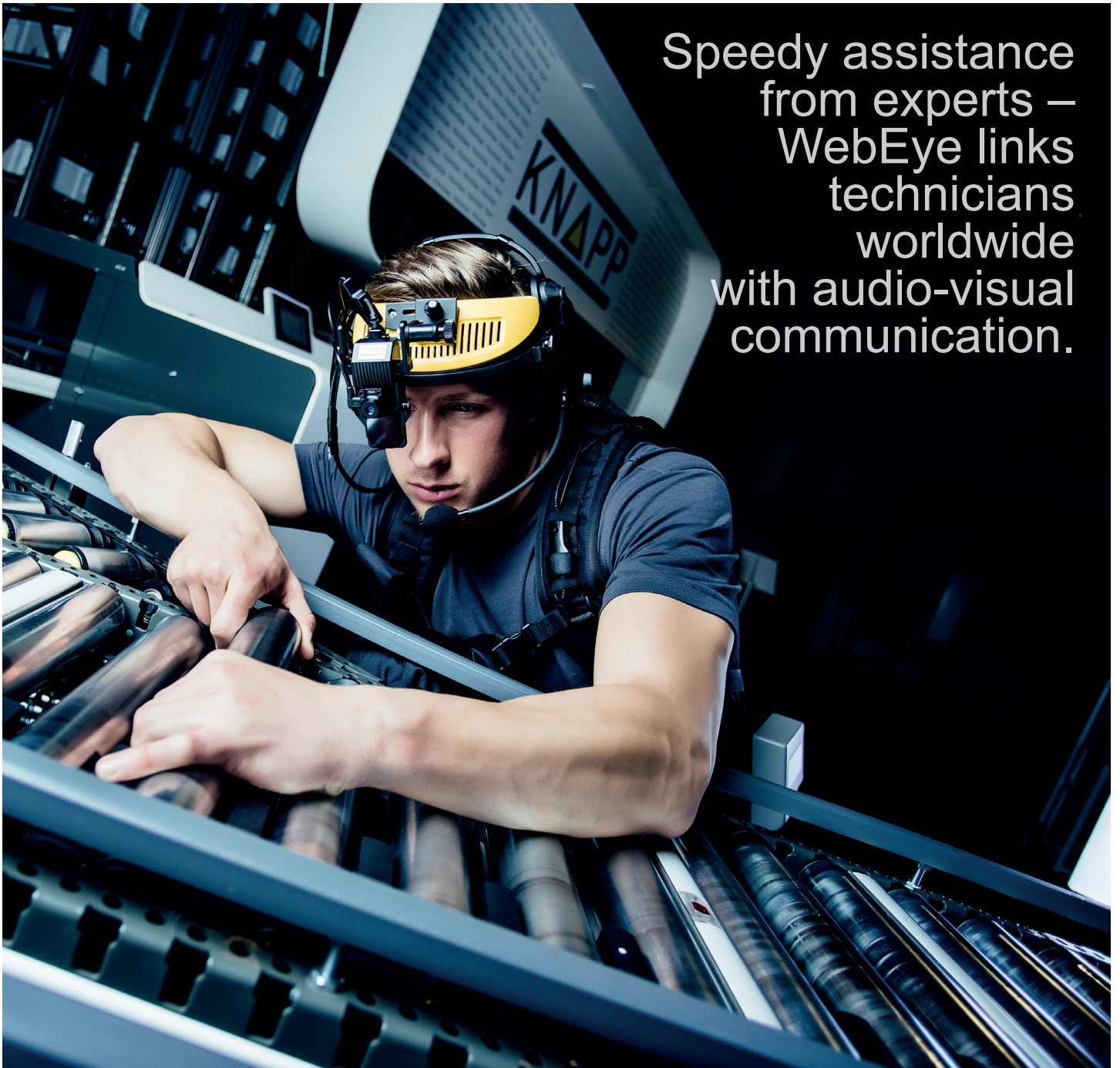
Software is an essential factor in achieving success in the long term. With its clearly sub-divided, **modular system architecture**, KiSoft provides **maximum flexibility and scalability**, and is therefore easy both to implement and to upgrade. In one single solution, KiSoft by KNAPP combines **simple integration** and **efficient implementation** with the **greatest possible investment security** and **support** across the entire product life cycle.

KiSoft

- ❯ Modular and flexible logistics software for all system levels
- ❯ Simple integration and upgrades ensure greatest possible investment security
- ❯ Ease of operation and simplified IT structure
- ❯ Higher quality: complete business logic in one system
- ❯ Optimized support and reduced response time

are Solutions

Speedy assistance from experts – WebEye links technicians worldwide with audio-visual communication.

e-insight & WebEye – smart services

Keep all services in your pocket with the new service app e-insight. Using their smart devices, with e-sight customers can access the technical and logistical status of their system, current and historical data, planned and completed maintenance work, product roadmaps, Hotline incidents, documents and much more – any time and place.

The KNAPP service support system WebEye gives service a completely new dimension: smart service. WebEye bridges long distances through bidirectional audio-visual communication, avoiding communication problems and linking on-site technicians with experts around the globe. The right knowledge is therefore always on hand exactly where it needs to be, at the right time.

The service app e-insight is available for Apple and Android.

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