

# SAP® IT strategy meets logistics expertise

Are you looking for a superior logistics solution and are relying on a SAP® IT strategy?

Then SAP® EWM by KNAPP is the right choice. Thanks to our Extended Warehouse Management (EWM) SAP® logistics module and extensive and industrial experience, we not only offer a comprehensive and consistent SAP® solution, but also access to the expertise of the entire KNAPP group.



**Flexible**  
SAP® end-to-end solutions for all levels of automation



**Transparent**  
Access to all relevant data in the SAP® system



**Future-oriented**  
High-quality SAP® solution and support thanks to a 24/7 service desk (hotline)

**SAP® EWM**  
Extended Warehouse Management  
**by KNAPP**

The best of both worlds  
IT and logistics

**SAP® EWM**  
solutions for  
all levels of  
automation

**All-  
encompassing**  
SAP® end-to-  
end solutions

**Implementation**  
of more than  
100 SAP® EWM  
projects

**Self-sufficiency**  
due to source  
code handover

**Direct  
integration**  
of KNAPP  
automation

**Transfer of  
know-how**  
through joint  
implementation

**SAP® EWM**  
training for  
customers

**Benefit from**  
SAP® EWM  
standards

**Experience**  
from more than  
3,000 WMS/WCS  
projects

**KNAPP**  
building blocks  
for SAP® EWM

**Industry-  
specific**  
solutions as  
SAP® EWM  
Model Company

**24/7 KNAPP**  
SAP® EWM  
service desk  
(hotline)



## Complete solution

Best of breed is a thing of the past. More and more successful companies are relying on a uniform SAP® IT system in all areas of their business. With SAP® EWM by KNAPP, we offer the ideal end-to-end solution for your business:

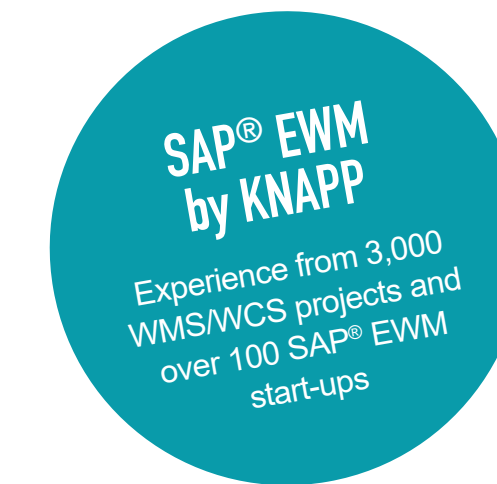
- From WMS to WCS to machine monitoring
- From individual solution concepts, EWM customization and development to 24/7 hotline support during live operation.

## High standard with room for individuality

We can rely on our experience and solution competence. Usually, more than 80 % of warehouse processes in an industry are identical, that's why SAP® EWM by KNAPP is pre-configured based on best practice solutions. Since the focus lies entirely on your requirements in each project, you benefit from short implementation times and minimum project risk. A basic installation of SAP® EWM by KNAPP is ready very quickly, with crucial core processes such as goods-in, storage, picking and dispatch ready to go.

## Model Company approach

With our Model Company approach, we offer preconfigured, installation-ready and end-to-end software modules (building blocks) that are tailored to the specific requirements of your industry. Our area of expertise is the healthcare sector. Your benefit? Take advantage of our detailed process expertise, honed and perfected through long-term customer partnerships in the healthcare sector.



## Solutions for all levels of automation

Whether you require semi-automation or full automation, the integrated material flow system links SAP® EWM by KNAPP directly to the PLC control system, reducing interfaces and allowing end-to-end process control in SAP®. We therefore not only offer you transparent processes, but also the possibility to undertake modifications and programming yourself.

**Spot consulting**  
Through SAP® EWM spot consulting, we help you to optimize existing or ongoing EWM implementations.

**Safeguarding**  
Even if you are implementing your solution with another EWM partner, we can still help you with safeguarding.

**Automation and integration**  
We work with you in expansion projects for automation and integration in existing SAP® EWM solutions.

**Retrofitting**  
We offer retrofit projects when replacing non-SAP® WMS or WCS systems.

**Building blocks**  
Use of proven KNAPP building blocks for SAP® EWM, automation projects and sector-specific processes.

**Joint teams**  
We integrate your input into the project as early as the realization phase and transfer our knowledge to you to reach project success together.

**Greenfield**  
Start a new project with us using SAP® EWM including MFS.

**Template and rollout**  
Working together with you, we create the template and help you roll it out internationally. Gain the benefit from our extensive experience rolling out SAP® EWM.







# SAP

## Flexible Transparent Future-oriented

**KNAPP**

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## The best of both worlds

**SAP® EWM by KNAPP:**

**A proven and excellent approach**

- **SAP® EWM solution concept:**

After the first analysis of your processes, material flows and systems, we create a concept for SAP® EWM introduction, including recommended procedures, risk assessment, critical success factors, scheduling and budgeting.

- **Prepare/Explore/Specify:**

We analyse your requirements in depth, suggest solutions on the basis of SAP® standards, which are complemented by KNAPP best practice solutions, and define a detailed project scope.

- **Realize:** Realization takes place in business releases to transfer the solution to you in successive steps and early on for testing. Subsystems and warehouse automation are covered by our emulation/simulation systems. This way, on-site start-ups and testing times are reduced to a minimum.

- **Deploy and run:** Through appropriate preparation, we ensure successful start-up and rapid ramp-up together with you.

- **24/7 service desk (hotline):**

Our ITIL®-certified, 24/7 SAP® EWM hotline provides ideal support extending beyond project completion and the end of the hypercare phase.